Added Value Caresphere^{TM} LM

Webinar Summary

Sysmex Added Value Caresphere™ Webinar

Dear Customer,

Thank you for attending the Added Value Caresphere™ Webinar. Please see below a short summary of the topics covered:

■ Introduction.

» Overview of Caresphere solutions – XQC / AM / LM / QM

■ Caresphere™

» Key Features and Benefits
» Performance and Operational Intelligence
» Customisable Experience
» Laboratory Communication
» Built in Support
» Ease of Use
» Secure and Always up to date

■ Caresphere™ Laboratory Management

» **Self-maintenance** – minimise downtime by instant insights, rapid troubleshooting, and proactive recommendations.
» **Quality Control** – improvements to QC management to ensure test result confidence.
» **Operational analytics** – compare performance and resources to identify opportunities for optimisation.
» **Caresphere™ Realtime Dashboard**
» **Caresphere™ Troubleshooting Application**
» **Analyser Condition dashboard** – summarises important information for all connected equipment.
» **System Status function** – provides detailed page for each analyser.
» **Periodical Dashboard** – Visualises Key Metrics for different time periods.
» **QC Application** – QC Charts (Levi-Jennings), Analyser Comparison, QC Reporting, XbarM, QC Error Analysis.
» **Caresphere™ XQC (replaces SNCS)**
» **TAT Application** and **Re-Run Application**

A short feedback form has been sent via email. As part of our ongoing commitment to our customers, we continually look to improve our educational resources to ensure they meet our customer's needs/expectations and as our Added Value webinars are a new venture, we would greatly appreciate your feedback to help aid with this.
Summary and close

Kind Regards

Sysmex ICS Department